

Browser Support and Accessibility In Questback Essentials

Updated 1st September 2017



Browser support

In accordance with the recommendations by the EU Internet Handbook¹ we aim to support the browsers and devices that are used by a threshold of 2% or more of the users. This applies when working in the Essentials service, when responding to Quests and viewing the LiveReports. But please note – we only recommend using a desktop computer (not smartphone or tablet) when working with Quests in the Essentials service.

Table 1: Supported browsers and devices

	Desktop					Tablet and smartphone	
	IE 11	Edge (latest)	Chrome (latest)	Firefox (latest)	Safari (latest)	Safari (and Chrome) on iOS 10	Chrome on Android OS 5 +
Essentials service	x	x	x	x	x	-	-
Responding to Quests	x	x	x	x	x	x	x
Viewing LiveReports	x	x	x	x	x	x	x

When we say *support*, it means that we test and make sure all parts of Questback Essentials are working as intended in the above-mentioned browsers and platforms. You will most likely be able to use the service, respond to Quests or view the LiveReports with another browser or a lower version number, but it might not look and/or work as good as in the ones listed in the table above.

The above table with supported browsers and devices will be updated continuously according to the browsers' and devices' share of usage within the respective parts of Essentials.

Please also note that we recommend keeping your browser up to date due to security reasons and the best user experience. The latest versions of Edge, Chrome, Firefox and Safari are *evergreen browsers*, i.e. they automatically update themselves silently without prompting the user.

¹ http://ec.europa.eu/ipg/standards/browsers/index_en.htm

Internet Explorer

Because of security reasons, responding to Quests will not work on Internet Explorer 8 on Windows XP, Internet Explorer 7 on any Windows version and lower. The Essentials Service will not work satisfactory on Internet Explorer 8 and lower, due to security reasons as well as lack of state of the art web technology.

Accessibility

We strive for compliance with the Web Content Accessibility Guidelines (WCAG) version 2.0² to an AA conformance level, when responding to Quests and viewing the LiveReports. This is also in compliance with the legal requirements of universal design and ICT in Norway³.

² <http://www.w3.org/TR/WCAG20/>

³ <https://uu.difi.no/om-oss/english>