

PUBLIC REST API

Our SOAP API was introduced to meet integration needs in earlier architectures, while the newer REST API follows modern web conventions, making integrations faster, simpler, and more flexible.

REST API is the preferred standard for Questback integrations. While both allow integrations between Questback and other systems, REST is designed for the modern web. Offering our customers faster, more secure, and future-ready integrations.

	REST (Modern standard)	SOAP (Native)
Ease of use	Simple HTTP methods (GET, POST,)	Complex with strict formatting
Structure	Lightweight JSON format	Heavier XML format
Performance	Faster payloads, improving speed and stability.	Slower, high bandwidth usage
Security	OAuth 2.0 (industry standard)	Requires separate username/password
Compatibility	Works seamlessly with Postman and cloud tools	System setups that follow earlier standards
Development Status	Actively developed and expanded	Maintenance only

Simpler integrations and faster results:

Quicker setup and work naturally with modern tools like Postman or Zapier, with shorter development time and reduced maintenance overhead.

Improved performance and reliability:

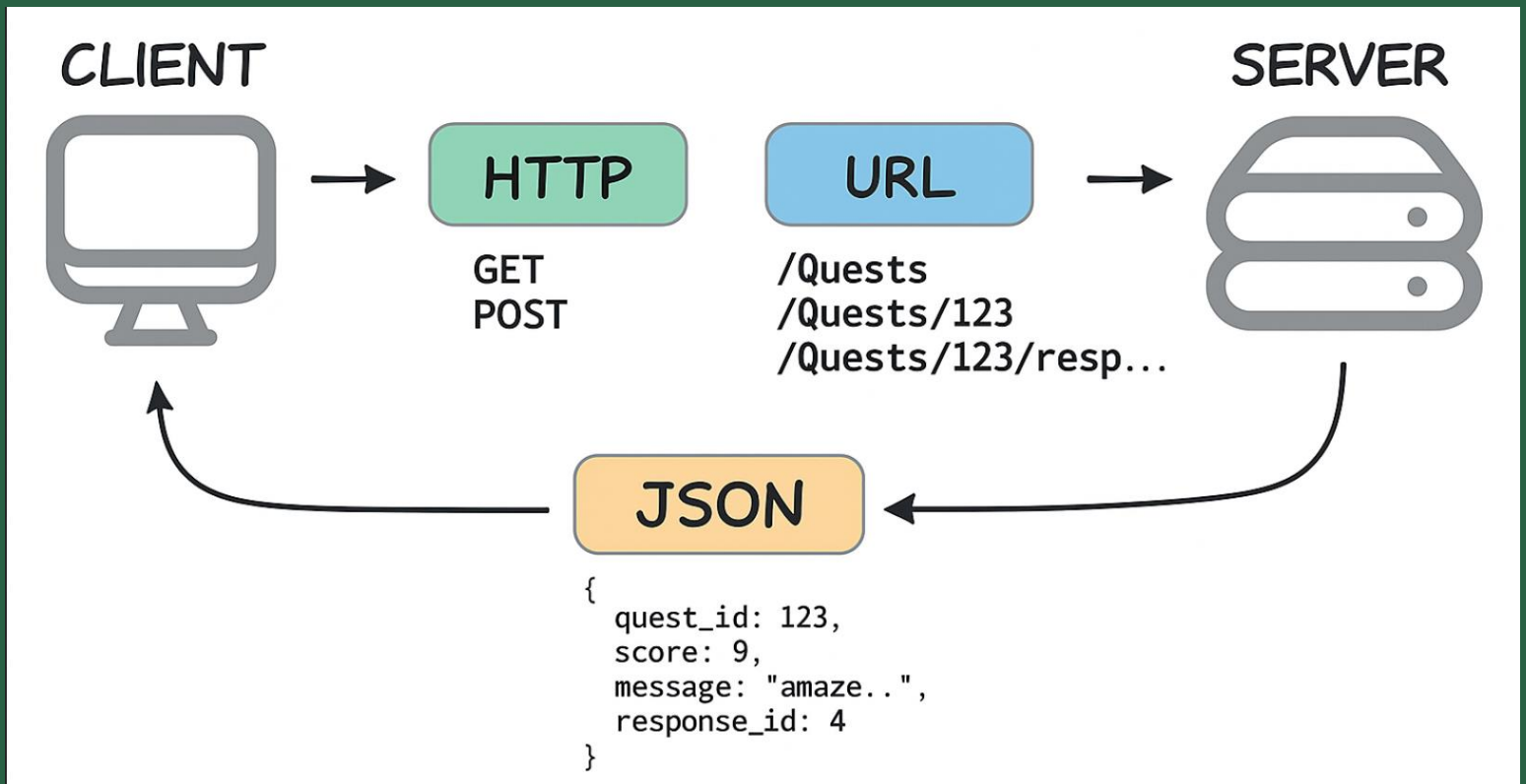
Reduced data load and minimizes potential sync errors compared to older, XML-based APIs. Ensuring faster and smoother data flow, making exports, automations, and dashboards more stable.

Modern security:

Built on OAuth 2.0, with a secure, token-based access. Providing strong, standardized protection.

Future-proof:

REST is where Questback will continue to add new endpoints and functionalities, ensuring long-term compatibility and ongoing improvements.



A client (CRM, reporting tool, or integration platform) sends requests to Questback's server using standard web methods like GET or POST.

The server processes the request and returns the relevant data in JSON format, which is lightweight and easy for modern systems to handle.

[Click here to see technical documentation for our REST API](#)